

Roll No. 0302434.....

BBA-205(N)

**B. B. A. (Second Semester)
EXAMINATION, May, 2019**

(New Course)

Paper Fifth

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours] [Maximum Marks : 70

Note : Attempt questions from all Sections as directed.

Inst. : The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.

Section—A

(Short Answer Type Questions)

Note : All questions are compulsory. Each question carries 3 marks.

1. (A) Define the importance of Organizational Behaviour for a manager.
- (B) Highlight the organizational goals.
- (C) Define cultural diversity.
- (D) Define theory X.
- (E) Define transaction analysis.

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- (F) Discuss the importance of effective decision-making.
- (G) Explain the importance of leadership.
- (H) Define politics in an organization.
- (I) Mention the factors of quality of work life.
- (J) Discuss the positive impacts of conflict.

Section—B

(Long Answer Type Questions)

Note : Attempt any *two* questions. Each question carries 10 marks.

- 2. Discuss the opportunities and challenges for organizational behaviour.
- 3. Discuss the theories of leadership.
- 4. Define perception and personality and their importance in organizational behaviour.
- 5. Define power in an organization. How is it important for a manager ?

Section—C

(Long Answer Type Questions)

Note : Attempt any *two* questions. Each question carries 10 marks.

- 6. Differentiate between organizational change and organizational development and highlight the resistance to change.
- 7. Differentiate between team and group. In your opinion which is more effective and why ?

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- 8. Define role communication for a manager. How is it important in organizational behaviour ?

9. Explain the following :

- (a) Motivation
- (b) Types of group
- (c) The Johari Window

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